



March 14, 2020

Crossroads Parents and Staff,

We have unfortunately reached the point where we feel it is necessary to close Crossroads School from Monday, March 16 through Friday, March 27, with the potential for an extended closure. We did not come to this decision lightly and recognize the significant challenges many of our students and families will face during this closure. However, in following Marlborough Public Schools and the Marlborough Board of Health, we felt this was a necessary and proactive measure due to the inherent risk of exposure to our students.

At this time, we will continue to provide Home Services. The Home Services Supervisors will continue to contact families and staff each day to ensure they are not experiencing any symptoms and have not been exposed to anyone diagnosed with COVID-19. During this time, we ask that all families continue to keep workspaces in their homes clean to reduce the risk of COVID-19. Please continue to email Crystal Gallagher (cgallagher@crossroadsschoolma.org) if there are any changes to your typical Home Services schedule.

On Monday, March 16, our Directors will meet to review our plans for providing remote support and keeping business operations going during closure. Directors are expected to report to Crossroads by 9am. The following staff are expected to arrive by 10:00am: Finance, Consultative Services, Information Systems, Facilities, and our Program Secretary. We will have more information for all staff on Monday about what to expect for the following two weeks.

During this school closure, we ask that staff and families continue to email Adam Hudson, Nursing Director, (adamhudson@crossroadsschoolma.org) if you experience any symptoms of COVID-19: fever of 100.4 or higher, excessive coughing, or sudden shortness of breath without physical exertion; OR a staff member, student, or an individual that lives in your home is suspected of having COVID-19; OR a member of your household travels internationally during this closure.

While our doors may be closed and we will not be physically together, we remain dedicated to our staff, students, and families. Through this closure, you can expect to receive regular communication from us, and our clinical and educational teams will endeavor to provide remote support to our families.

I would like to express my gratitude for our Crossroads Staff for their response to the COVID-19 situation. We've asked a great deal of them these past two weeks, and through it all they have accepted additional responsibilities, many outside their job descriptions, without hesitation and with a sense of humor. I've witnessed unparalleled compassion, commitment, and collaboration. Their dedication to our students and each other is inspiring and gives me confidence we'll get through this challenging situation stronger than when it began. This may not have been how I envisioned my first six weeks at Crossroads, but I could not be prouder of how we've come together.

We will update you as we have more information or resources to share.

Sincerely,

Mark Dumas, Ph.D.
President and CEO